

Concierge service

Submitter: AMoumaris@windsorcommunities.com

PropertyEntity: IMP/CalPERS

Property Name: Waterside Place by Windsor

Property Address: 505 Congress Street Boston MA 02210

RCP Website Posting Date: 2025-02-01

Posting Expiration Date: 2025-03-03

Vendor Qualifications: Palladion Services LLC is a full-service company in the contract concierge services industry Palladions primary line of business is creating and implementing customized concierge programs for luxury residential customers located throughout greater Boston

Vendor Experience In Local Markets: Palladion Services LLC is a full-service company in the contract concierge services industry Palladions primary line of business is creating and implementing customized concierge programs for luxury residential customers located throughout greater Boston Since its founding in 1997 Palladion has distinguished itself as a company that is committed to its customers one with a responsive management team and dedicated service professionals Palladion has also distinguished itself as a company that keeps its promises As a result over the past twentyeight 28 years Palladion has maintained one of the highest customer retention rates of any concierge services provider in greater Boston Palladions exceptional track record is the best evidence of the service quality received by each of its customers

Scope Of Work: By focusing exclusively on high-end properties Palladion has learned that each residential property is unique As a result Palladion takes a boutique approach to service quality and creates a customized service program designed to meet the service needs of each buildings resident population Such will be especially true at The Victor and Waterside Place with their prime locations near North Station and in Bostons Seaport District respectively Over the past twenty-eight years Palladion has provided concierge services to many of the finest residential properties in greater Boston As a result Palladion brings the best practices learned at each of its properties to every property in its care We will do the same for you at The Victor and Waterside Place

Community Contact: Waterside Place by Windsor

Community Telephone: 617-936-0004

Submission Date: 670000,00